

# CLAW

The first Crisis  
Management Workshop  
for the GÉANT Community



Crisis management is becoming an increasingly urgent topic at global level and our community has identified the need to provide more comprehensive training on this subject matter. CLAW aims to fulfil this need.

**YOU'RE  
INVITED!**  
**20-21<sup>st</sup>**  
**November**

University of Malaga, Spain

## WHY CLAW?

- ▶ To increase crisis management awareness throughout the community.
- ▶ To ensure NRENs have the appropriate crisis management tools and guidelines.
- ▶ To create a common understanding and terminology.
- ▶ To establish a crisis management community that shares best practices.

## WHAT will delegates gain from CLAW?

- ▶ Access to European crisis management planning template and procedures.
- ▶ Shared terminology for incident description.
- ▶ Key contact lists for major incidents.

Join  
CLAW  
here

This is a draft programme. Coffee and lunch breaks will be included.

## MONDAY, 20

9:00	Welcome. Mentimeter session to gather expectations
9:30	Crisis management exercise Experiencing a crisis together
12:30	Recap Lessons learned from the exercise
14:00	Lightning talks
14:30	Thriving under pressure Workshop on how to handle a crisis situation
16:30	Lightning talks

## TUESDAY, 21

9:00	Introduction
9:30	Lightning talks
10:00	Explorers and Receivers Deliverables Simple crisis management planning template for NRENs Rudimentary European crisis management procedure Shared language and terminology to describe incidents Key contact lists for major incidents
13:45	Recap Presenting the deliverables Next steps

For further information, please contact  
**Charlie van Genuchten**

## Location

Escuela Técnica Superior de Ingeniería Informática - Bulevar Louis Pasteur, 35 - 29071 Málaga, Spain